

## Hector Rodriguez, PhD, MPH

Director, Center for Healthcare Organizational & Innovation Research, and Kaiser Permanente Endowed Professor of Health Policy & Management, UC Berkeley School of Public Health; Right Care Technical Expert Group Co-Chair

Dr. Rodriguez is the Henry J. Kaiser Endowed Chair in Organized Health Systems, Professor of Health Policy and Management, and Chair of the faculty group in Health Policy at the University of California, Berkeley. Dr. Rodriguez earned his undergraduate degree from the

University of California-San Diego, his MPH in Health Policy and Administration from UC Berkeley, and his Ph.D. in Health Policy/ Medical Sociology from Harvard University. His expertise is in organizational analysis and performance measurement, particularly as it relates to ambulatory care and health care disparities. His current delivery systems research focuses on organizational interventions aimed at improving ambulatory care quality, including strategies to enhance primary care team effectiveness. He has published extensively on the measurement of patient care experiences and the impact of delivery system interventions on patients' experiences of care, including the impact of performance-based financial incentives for physician groups and physician communication training interventions. Measuring the impact of primary care teamwork on the quality of chronic illness care has been an important focus across his research projects in community clinics and health centers, the Veterans Health Adminstration, and private physician organizations. Prior to his academic career, Dr. Rodriguez served as a management consultant to The Permanente Medical Group where he worked with leaders and clinicians to implement major primary care practice redesigns and evaluate their impact on patient care. He is the 2011 recipient of the AUPHA John D. Thompson Prize for Young Investigators.